Pro ConvertTM Family

User Manual, Reference and FAQ





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Getting Started



Overview

Pro ConvertTM family of NDI[®] encoders, built on NewTek's extremely popular NDI media-over-IP technology, help users reliably bring traditional video signals into IP-based live production and AV infrastructures. Available in 4K and 1080p60 configurations with a choice of input interfaces, the converters enable users to easily and cost-effectively connect their existing equipment into NDIenabled networks.

The ultra-compact Pro Convert devices are ideal for both in-studio and portable field use. Value-added features for live production applications include a 1/4"-20 thread for standard camera-mounting accessories, preview and program tally lights, and NDI-based PTZ camera control. The units can be powered by the included AC adapter or via Power over Ethernet (PoE) for further deployment simplicity.

Key Features

- Support for NDI.
- Support for encoding videos.
- Support for encoding embedded audio.
- Support for PoE (Power over Ethernet).
- Support for plug-and-play.
- Support for Ethernet over USB.
- Support for connection and management of PTZ camera.
- Support for web-based UI remote control.

System Requirements

Network

Gigabit Ethernet

Supported Web Browser for the Web UI

- Google Chrome version 49 and above
- Microsoft Internet Explorer 11
- Microsoft Edge
- Mozilla Firefox version 61 and above
- Apple Safari 11.1 and above
- Opera 55.0.2994.44 and above

Supported Software

- OBS
- XSplit
- vMix
- VidBlasterX
- Wirecast
- streamstar SW
- mimoLive
- Any other NewTek NDI[®] based encoding or streaming software

Pro Convert Family Modules

For now, Magewell has launched the following Pro Convert product modules, and there are some more products upcoming. For the latest listed converters, please visit our official website https://www.magewell.com/pro-convert.

- Pro Convert HDMI 4K Plus
- Pro Convert HDMI Plus
- Pro Convert SDI 4K Plus
- Pro Convert SDI Plus
- Pro Convert HDMI TX
- Pro Convert SDI TX

Installation

Safety Information

Electrical Safety

- Seek professional assistance before using an adapter or extension cord. These devices could interrupt the grounding circuit.
- Make sure that you are using the correct power adapter for the local voltage. If you are not sure about the voltage of the electrical outlet you are using, contact your local power company.
- If the power adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer for help.

Operation Safety

- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you notice any damage, contact your dealer • immediately.
- To avoid short circuits, keep paper clips, screws, and staples away from connectors, slots, sockets and circuitry.
- Avoid dust, humidity, and temperature extremes. Do not place the product in any area where it may become wet. •
- Place the product on a stable surface.
- If you encounter technical problems with the product, contact your dealer or the Magewell Support Team via support@magewell.net.

Interfaces & Indicators

Input interface of Pro Convert varies according to its supported signal type.

Pro Convert HDMI 4K Plus/Pro Convert HDMI Plus



Note:The SD card function is not available currently.

HDMI Output Output Indicator PTZ Control + Tally Light

HDMI Input

Pro Convert SDI 4K Plus/Pro Convert SDI Plus



Note:The SD card function is not available currently.

SDI Output **Output Indicator** PTZ Control + Tally Light

Pro Convert HDMI TX



Note:The SD card function is not available currently.

PTZ Control + Tally light

Pro Convert SDI TX



Note:The SD card function is not available currently.

PTZ Control + Tally light

Connections

Interfaces and cables varies according to signal supported by Pro Convert.



- Plug in the USB cable. 1.
 - For power supply: Connect the other end of the USB cable to the power adapter.
 - For Ethernet over USB (RNDIS/ECM): Connect the other end of the USB cable to your computer.
- Plug in the Ethernet cable. 2.
 - For PoE: Connect the other end of the Ethernet cable to a PoE switch or a PoE adapter for power and Ethernet connection.
 - To ensure high speed transmission, it is recommended to connect the Pro Convert unit to a gigabit network.
- Plug in the HDMI/SDI cable to connect to the input signal source. 3.
- Plug in a PTZ cable to connect to a PTZ camera, an external Magewell 4. Tally light, or a LED matrix screen.
- Plug in another HDMI/SDI cable to loopthrough the signal (if needed). 5. There is not an output interface in the Pro Convert HDMI/SDI TX devices.



Figure3. Pro Convert HDMI TX



Web UI Configuration

Pro Convert allows you to control your devices via a web-based user interface. With the Web UI, you can monitor the device's working status, input signal status, and configure settings for your sessions.

This chapter takes the Pro Convert HDMI 4K Plus as an example to describe how to access and remotely control your unit via the Web UI, other products consider the same operations.



Accessing the Web UI

If you know your device's IP address, type it into your web browser to display the Web UI. Alternatively, you can access the Web UI in one of the following ways. (1) For Windows7/8/8.1/10 users, you can find and access your Pro Convert device as a Network device in a File Explorer window. (2) Using the Ethernet over USB function. (3) Using NewTek's NDI Studio Monitor, if it's installed on your system.

Solution 1: using Windows File Explorer

This method is available for Windows7/8/8.1/10 users.

- Connect your converter via Ethernet and power it up as shown on Step 1 the left Figure1. Connections.
- Open a File Explorer window in one of the following ways. Step 2
 - Click on the Start II button and find File Explorer in the Start menu.
 - Press the Windows logo key 📕 + E.
 - Select the folder icon on the taskbar.

💣 🛃 📰 🖛 Networ	k			- 🗆 X
File Network V	/iew			~ 🕐
🔶 🔶 × 🛧 💣 > I	Network >		 	م
🖈 Quick access	> Computer (5) > Media Devices (13)			
ConeDrive	> Multifunction Devices (1)			
	✓ Other Devices (9)			
Inis PC Network	Pro Convert #01 (B401180927001)	Pro Convert #02 (B401180927002)	Pro Convert #06 (B401180706006)	
	Pro Convert #07 (B401180927007)	Pro Convert #08 (B401180927008)	Pro Convert #09 (B401180927009)	
	U			
	> Printers (2)			
	> Scanners (1)			

Figure 2. Find your Pro Convert device in the Network > Other Device section

- Select the **Network** at the bottom of the list of items on the left side Step 3 of the File Explorer.
- Turn on the network discovery function if prompted. Step 4
- Find your Pro Convert device in the **Other Device** section, where it Step 5 will be shown as "Pro Convert + #board index + (serial number)".
 - The serial number (marked on your device) will be in a form like "B401180706006".
 - The **board index** (the rotary switch number on your device) is shown like "06" or "#06".
- Double click the converter icon to open the Web UI of the device in Step 6 your web browser.



					- F /
3	DESKTOP-ASCNS3Q	>			
	DESKTOP-D5OSJ5L	>			
	DESKTOP-UOVST2V	>			
	HD Camera	>			
	MYPC	>			_
~	PRO CONVERT	>	~	#00 (B401180706006)	
	PRO CONVERT AA	>		#00 (B401180706020)	
	Settings	>		#01 (B401180706008)	
	Disconnect				
	NDI.NewTek.com				
	Exit				

Figure 1. Select NDI stream in NDI Studio Monitor

Solution 2: using Ethernet over USB

RNDIS (For Microsoft)/ECM (For Mac/Linux) provides a virtual Ethernet link to the computer's operating system.

- Step 1 Connect the device and your computer using a USB cable as shown on the left.
- Type the Ethernet over USB IP address in your web browser. The Step 2 default address is http://192.168.66.1.

The pop-up web UI of the connected device will be shown in your browser.

Please do not change it unless there is a conflict in your network.

 \triangle Do not connect more than one converter simultaneously to the same system via Ethernet over USB.

Solution 3: using the NDI Studio Monitor

Connect your converter via Ethernet and power it up as shown in Step 1 the Figure1. Connections.

> The unit will automatically obtain an IP address by default. If you want to set up a fixed IP address for your device, see Setting Network.

Download and install the free NDI Studio Monitor software on a Step 2 computer which is in the same LAN as the converter. The software can be found on the NewTek official website at https://www.newtek.com/ndi/tools.



Figure2. Click the gear icon to open the Web UI

- Launch the **NDI Studio Monitor** software on your computer. Step 3 The application will automatically search for compatible devices on the same LAN.
- Click Menu button 🔳 at the top-left of the window, and select your Step 4 converter - device name > channel name.

The video stream from the chosen channel will be displayed.

Step 5 Click the gear icon at the bottom right of the Studio Monitor. The pop-up web UI of the selected device will be shown in your web browser.

SIGN IN Pro Convert[™] HDMI®



Signing In/Out

The Web UI allows multi-users to have read/write access to make configuration settings at the same time after login. However, to avoid configuration conflicts, do not operate one device simultaneously.

Signing In: Enter your account and password in the SIGN IN page. Step 1

> • The default administrator account name and password are as follows:

Username: Admin

- Password: Admin
- It is recommended to change the admin password after login (see modify the admin password). Unlike the password, the administrator username cannot be modified.
- Your account will sign out automatically if there is no operation performed within ten minutes.
- Step 2 Signing Out: Click the drop-list icon Image: Signing Out: Click the drop-list icon the top-right of the Web UI, and select Sign out. The **Reboot** function requires administrative rights.

Dashboard

The Dashboard tab in the web UI can show the real-time status and parameters of the Pro Convert device. Click and enter the Dashboard tab to check the device status.

ΨΛ ΔΕΨΕΓΓ.	Dashboard	Signal Video	EDID NDI®	PTZ System	💽 Admin 👻
Pro Convert™		Device name Serial number	Pro Convert B401181211047		
HDMI 4K Plus		Hardware version	B 1.0.497		
		Input 1920x1080i59.94	Output Unconnected	ی PTZ Control Visca (Disconnected)	道: CPU 10.00%
		(四回) Memory 59.25%	Core Temperature 43.80 deg C	ای Board Index O	© Up Time 3 d 16 h 46 m
		SD Card O MB	S Fan Speed 3107		
ETHERNET		Connection 1.0 Gbps	IP Address 192.168.1.159	Send O Kbps	Receive 169 Kbps
		Connection	IP Address	Send	Receive

Checking Basic Information

- Device name shows the name of your Pro Convert unit. Only the Administrator can modify the device name in the System > Network tab. For detailed information, refer to Setting Device Name.
- Serial number shows the serial number of your unit, which is also marked on your device.
- Hardware version shows the hardware version of your unit.
- Firmware version shows the current firmware version that's installed in your unit. Only the Administrator can update the firmware, via the Firmware tab. For detailed information, refer to Updating the Firmware.

ΜΛ ΔΕΨΕΓΓ _°	Dashboard	Signal	Video	EDID	NDI®	PTZ	System		👤 Admin 🗸
Pro Convert™ HDMI 4K Plus		Device n Serial nu Hardwar Firmware	ame mber e version e version	Pro Conv B401181 B 1.0.497	ert 211047				
		Input 1920x10 Memory 59.25%)80i59.94	Output Unconne Core Temp 43.80 de	cted erature g C) PTZ C Visca (*) Board 0	Control (Disconnected) Index	部 CPU 10.00% ① Up Time 3 d 16 h 46	m
ETHEDNET		SD Card O MB	'n	Fan Speed 3107 IP Address		Send		Receive	4
		1.0 Gbps	5	192.168.	1.159	0 Кbр	DS	169 Kbps	

Checking the Current Working Status

- **Input** shows the resolution and frame rate of the current input signal. For more detail about the input, go to the **Signal** tab.
- **Output** shows whether an output device is connected to the Pro Convert • device.

NOTE: This parameter is not available for TX products.

- PTZ Control shows the current protocol configured for the converter to communicate with a PTZ camera in the PTZ tab.
- CPU shows the current CPU usage (the load on the processor, shown as a percentage) of the Pro Convert device. CPU usage increases when the device is handling more complex video processing tasks (e.g. encoding at higher resolutions and frame rates).
- Memory shows current memory usage. You can find out the free memory in System > Report tab, subject to administrative rights.
- Core Temperature shows the current temperature of the unit's processor. • Keeping the device free from dust and avoiding a high-temperature work environment may help to avoid overheating of the device. If the core temperature is approaching 100°C, please try to lower the temperature by ensuring a supply of cooler air.
- **Board Index** shows the rotary switch number. You can change the number on the rotary switch to set a different Board Index, which can be used in the generation of the NDI source name.
- Up Time shows the elapsed time since your device's last boot-up.
- SD Card shows the capacity of current inserted SD card.
- Fan Speed shows the current speed of fan, which automatically changes

according to temperature. NOTE: This parameter is not available for TX products.

MVQEMELT.	Dashboard	Signal	Video	EDID	NDI®	PTZ	System		👤 Admin 🗕
Pro Convert™		Device na	ame	Pro Con	vert				
HDMI 4K Plus		Serial nur Hardware	nber e version	B40118 B	0706006				
		Input 1920x10 Memory 59.14%	80p60.00	B Output Unconne G Core Tem 53.77 de S Fan Spee 3107	ected operature eg C	IN ONE PTZ (None Board O	Control 9 4 Index	CPU 10.53% Up Time 3 d 46 m	
ETHERNET		Connection 1.0 Gbps	n	IP Addres	55 8.1.60	Send 61.9	7 Mbps	Receive 525 Kbps	
USB RNDIS		Connection	n	IP Addres	55	Send		Receive	

Checking Ethernet Status

- Connection shows Ethernet network connection status.
- IP Address shows Ethernet IP Address. You can manually change it in the System > Network tab with administrative rights.
- Send shows the current Ethernet transmission speed. NDI can generate high bitrate, dependent on resolution, frame rate and picture content. Observing this value will help to guide you in determining how many NDI streams your LAN can handle.
- **Receive** shows the current Ethernet receive speed.

HDMI 4K Plus	Serial number Hardware version Firmware version	B401180706006 B 1.0.276		
	Input 1920x1080p60.00	Output Unconnected	PTZ Control None	© СРU 10.53%
	Memory 59.14%	ြ Core Temperature 53.77 deg C	() Board Index O	(1) Up Time 3 d 46 m
	SD Card O MB	S Fan Speed 3107		
ETHERNET	Connection 1.0 Gbps	IP Address 192.168.1.60	Send 61.97 Mbps	Receive 525 Kbps
USB RNDIS	Connection High Speed	IP Address 192.168.66.1	Send O Kbps	Receive O Kbps
NDI®	General	Tally	QoS	Encoding
	Name #00 (R401180706006)	Preview	Video drop frames	Video 33.90 Mbps

	SD Card O MB	Fan Speed 3105		
ETHERNET	Connection 1.0 Gbps	IP Address 192.168.1.159	Send O Kbps	Receive 50 Kbps
USB RNDIS	Connection	IP Address 192 168 66 1	Send O Kbps	Receive O Kbps
	Disconnected	172110010011		
NDI®	General	Tally	QoS	Encoding
NDI*	General Name HDMI 4K Plus	Tally Preview Off	QoS Video drop frames O	Encoding Video O Kbps
NDI*	General Name HDMI 4K Plus Clients 0	Tally Preview Off Program Off	QoS Video drop frames O Audio drop frames O	Encoding Video O Kbps Audio O Kbps
NDI*	General Name HDMI 4K Plus Clients 0 Video	Tally Preview Off Program Off Audio	QoS Video drop frames O Audio drop frames O	Encoding Video O Kbps Audio O Kbps
NDI*	General Name HDMI 4K Plus Clients O Video Resolution N/A	Tally Preview ◎ Off Program ◎ Off Audio Sampling 48000, 16 bits	QoS Video drop frames O Audio drop frames O	Encoding Video O Kbps Audio O Kbps

Checking Ethernet over USB Status

- **Connection** shows Ethernet over USB connection status.
- IP Address shows Ethernet over USB IP Address. By default, it is http://192.168.66.1. You can manually change it in the System > Network tab, with administrative rights.
- Send shows current Ethernet over USB send speed.
- **Receive** shows current Ethernet over USB receive speed.

Checking NDI[®] Status

Setting NDI parameters refers to NDI.

- \triangle Do not turn off NDI[®] during video transmission.
- General shows NDI source information.
 - Name shows NDI source name configured in the NDI® tab.
 - Clients shows the total number of NDI clients receiving the streams sent by your converter.
- Tally shows NDI outputs "on-air" status.
 - Preview shows whether the NDI stream has been selected to the Preview bus by any client. If yes, it shows **On** and is green, otherwise, it is **Off** and grey.

- Program shows whether the NDI stream has been selected to the Program bus by any client. If yes, it shows **On** and is red, otherwise, it is Off and grey.
- QoS shows the number of frames dropped in the previous second.
 - Video drop frames shows dropped video frames in the previous second.
 - Audio drop frames shows dropped audio frames in the previous second.
- Encoding shows the encoding speed in the previous second.
 - Video shows the video bitrate for the previous second.
 - Audio shows the audio bitrate for the previous second.
- Video shows output NDI video information.
 - **Resolution** shows the NDI video output resolution that is configured in the Video > OUTPUT section.
 - Frame rate shows the NDI video output frame rate that is configured in the Video > OUTPUT section.
- Audio Shows NDI audio information.
 - Sampling shows the sampling rate and bit depth of the audio output.
 - Channels shows the total number of NDI audio input channels. The converter supports up to 8 channels of embedded audio. NOTE: Conversion of HDMI audio into the NDI audio format is performed using a conversion factor of -20dBFS (HDMI) = +4dBU (NDI). This is the SMPTE broadcast audio standard for the alignment of references levels between dBu and dBFS.

Signal

Click and enter the **Signal** tab to check the input signal information detected by the device. The parameters vary with input signal source.

⋒⋏⋳⋹⋓⋹∊∊	Dashboard S	ignal Video	EDID	NDI®	PTZ	System	(👤) Admin 👻
VIDEO STATUS		Resolution	192	0×1080p, 60	.00 Hz		
		Color depth	8				
		Sampling	4:4:	4			
		Aspect ratio	16:9	7			
		Color format	BT.7	709			
		Frame struct	2D				
		Quantization range	Limi	ited			
		Saturation range	Limi	ited			
AUDIO STATUS		Sampling	480	00, 16 bits			
		Channels	2				
HDMI STATUS		Mode	HDI	MI			
		HDCP encrypted	Nor	ne			
		VIC	16				
		IT content	Fals	e			

ΜΛ GEWELL°			EDID	NDI®	PTZ	() Adm	
			100		00.11		
VIDEO STATOS	Resolu		192	0×1080p, 60.	.00 Hz		
	Color	depth	8				
	Sampli	ing	4:4:	4			
	Aspect	t ratio	16:9	?			
	Color f	format	BT.7	709			
	Frame	struct	2D				
	Quanti	ization range	Limi	ited			
	Satura	tion range	Limi	ited			
AUDIO STATUS	Campli	ing	190	00 16 bits			
	Sampi	ing .	400	00, 10 bits			
	Chann	eis	2				
HDMI STATUS	Mode		HDI	MI			
	HDCP	encrypted	Non	ie			
	VIC		16				
	IT cont	tent	Fals	e			

Checking VIDEO STATUS

- **Resolution** shows the input video pixel resolution & frame rate.
- Color depth shows the input video color depth, in bits.
- Sampling shows the input video color sampling format.
- Aspect ratio shows the input video aspect ratio.
- Color format shows the input video color encoding format.
- Frame struct shows the input video frame type, 2D or 3D.
- Quantization range shows the quantization range, Full or Limited.
- Saturation range shows the saturation range, e.g. Full or Limited.

Checking AUDIO STATUS

- **Sampling** shows the input audio sampling rate and bit depth.
- Channels shows the number of input audio channels detected.

WV@EMELT.	Dashboard	Signal	Video	EDID	NDI®	PTZ	System	👤 Admin 👻
AUDIO STATUS		Sampli	ng	480	000, 16 bits			
		Channe	els	2				
_								
HDMI STATUS		Mode		HD	MI			
		HDCP	encrypted	Nor	ne			
		VIC		16				
		IT cont	ent	Fals	e			
		Pixel ra	ite	148	8.50 MHz			
		Timing	-H total	220	0 Pixels			
		Timing	-H active	192	0 Pixels			
		Timing	-H front porch	88	Pixels			
		Timing	-H sync width	44	Pixels			_
		Timing	-H back porch	148	8 Pixels			_
		Timing	-V total	112	25 Lines			
		Timing	-V active	108	30 Lines			
		Timing	-V front porch	4 Li	nes			_
		Timing	-V sync width	5 Li	nes			_
		Liming	-V back porch	36	Lines			
INFO FRAME		AVI						
		Туре		0x8	2			

Checking HDMI STATUS

NOTE: This parameter is available for HDMI products.

- Mode shows the signal type (which is always HDMI for the HDMI product).
- HDCP encrypted shows whether the signal source is HDCP encrypted. In accordance with the related laws and regulations, the device doesn't process HDCP encrypted signals, so the value is None.
- VIC Video Identification Code, which is defined for CEA formats.
- IT content shows whether the transmission package is content.
- 3D struct shows the layout of the two views within a video frame for stereoscopic 3D video. This parameter is only available for 3D signals.
- **3D sub sampling** shows the method for subsampling 3D video. This parameter is only available for 3D input signals.
- **Pixel rate** shows the maximum number of pixels the unit could possibly • write to the local memory in one second.
- Timing-H total shows the total number of pixels, horizontally.
- Timing-H active shows the number of active pixels, horizontally.
- Timing-H front porch shows the Front Porch width in pixels.
- **Timing-H sync width** shows the Sync Pulse width in pixels.
- Timing-H back porch shows Back Porch width in pixels.
- Timing-V total shows the total number of pixels, vertically.
- Timing-V active shows the number of active pixels, vertically.
- Timing-V front porch shows the size of the vertical Front Porch in pixels.
- Timing-V sync width shows the width of the vertical Sync Pulse in pixels.

VIDEO STATUS	Resolution	1920×1080p, 60.00 Hz	
	Color depth	10	
	Sampling	4:2:2	
	Aspect ratio	16:9	
	Color format	BT.709	
	Frame struct	2D	
	Quantization range	Limited	
	Saturation range	Limited	
ΑΠΟΙΟ ΣΤΑΤΠΣ	Sampling	48000 24 hits	
	Januar	40000, 24 bits	
	Channels	8	
SDI STATUS	Channels	8 Single link	
SDI STATUS	Channels Link type Link speed	8 Single link 3G	
SDI STATUS	Link type Link speed Stream type	8 Single link 3G Single stream	
SDI STATUS	Link type Link speed Stream type Level B	8 Single link 3G Single stream False	
SDI STATUS	Link type Link speed Stream type Level B Interlaced	8 Single link 3G Single stream False False	
SDI STATUS	Link type Link speed Stream type Level B Interlaced Assignment	8 Single link 3G Single stream False False 0	
SDI STATUS	Link type Link speed Stream type Level B Interlaced Assignment ST 352 payload ID	8 Single link 3G Single stream False False 0 0x0000000	
SDI STATUS	Link type Link speed Stream type Level B Interlaced Assignment ST 352 payload ID H total	8 Single link 3G Single stream False 0 0x0000000 2200 Pixels	
SDI STATUS	Link type Link speed Stream type Level B Interlaced Assignment ST 352 payload ID H total V total	8 Single link 3G Single stream False False 0 0x0000000 2200 Pixels 1125 Lines	
SDI STATUS	Link type Link speed Stream type Level B Interlaced Assignment ST 352 payload ID H total V total H active	8 Single link 3G Single stream False False 0 0x0000000 2200 Pixels 1125 Lines 1920 Pixels	

Checking SDI STATUS

NOTE: This parameter is available for SDI products.

- Link type shows link type of input SDI signal, including single link, dual link, quad link.
- Link speed shows the current data speed.
- Stream type shows the number of streams that is contained in the data • source.
- Level B shows whether the input signal is level B format.
- Interlaced shows whether the input signal is interlaced.
- Assignment shows the link number, especially when be fed into a source of multi-link interfaces.
- ST 352 payload ID shows the SMPTE ST 352 video payload identification code for SDI.
- H total shows the total number of pixels, horizontally.
- V total shows the total number of pixels, vertically.
- H active shows the number of active pixels, horizontally.
- V active shows the number of active pixels, vertically.

INFO FRAME AVI

/pe	0x82
ersion	0x02
ength	13 bytes
hecksum	0x07
ata	50 08 00 10 00 00 00 00 00 00 00 00 00
DIO	
/pe	0x84
ersion	0x01
ength	10 bytes
hecksum	0x70
ata	01 00 00 00 00 00 00 00 00 00

Checking INFO FRAME

NOTE: The parameters are available for products which support to input HDMI signals.

Checking AVI

- Type shows the packet type.
- Version shows the packet Version.
- Length shows the length of the AVI InfoFrame payload.
- Checksum shows the packet checksum.
- Data shows the InfoFrame payload.

INFO FRAME	AVI	
	Туре	0x82
	Version	0x02
	Length	13 bytes
	Checksum	0x07
	Data	
	Data	50 08 00 10 00 00 00 00 00 00 00 00 00
	AUDIO	50 08 00 10 00 00 00 00 00 00 00 00 00 00
	AUDIO Type	50 08 00 10 00 00 00 00 00 00 00 00 00 00 00
	AUDIO Type Version	50 08 00 10 00 00 00 00 00 00 00 00 00 00 0x84 0x01
	AUDIO Type Version Length	50 08 00<
	AUDIO Type Version Length Checksum	50 08 00<

Checking AUDIO

- Type shows the packet type.
- Version shows the packet version.
- Length shows the length of audio InfoFrame payload.
- Checksum shows the packet checksum.
- Data shows the InfoFrame payload.

AUDIO	
Туре	0x84
Version	0x01
Length	10 bytes
Checksum	0x70
Data	01 00 00 00 00 00 00 00 00 00
MW-SPD	
MW-SPD	
MW-SPD Type	0x83
MW-SPD Type Version	0x83 0x01
MW-SPD Type Version Length	0x83 0x01 25 bytes
MW-SPD Type Version Length Checksum	0x83 0x01 25 bytes 0x3E

Checking MW-SPD

MW-SPD only displays when connecting a video game, like a PlayStation, or an Xbox.

- Type shows the packet type.
- Version shows the packet version.
- Length shows the length of source product description InfoFrame payload.
- Checksum shows the packet checksum.
- Data shows the InfoFrame payload.

Video

Click and enter Video tab to check the information detected by the device, and modify the video format according to your needs. By clicking Reset to Default in the bottom right corner of the page, you can cancel your modified settings.

ͲΛGEWELL°	Dashboard	Signal	Video	EDID	NDI®	PTZ	System	(💽) Admin 🚽
INPUT		🗹 Col	or format:	YUV BT.70)9			•
		🔽 Qu	antization:	Limited				•
PROCESS		No. Price	htpore					
TROCESS		Con	tract					100.0
		Con	uasi					100 • 9
		🕥 Satu	iration			•		100 う
		🔾 Hue				•		0 ?
		Deinterl	ace:	None				-
		Special e	effect:	Mirror				

Setting INPUT Format

By default, INPUT shows the input information extracted from the signal. If a non-standard signal is incorrectly recognized by the device, you can manually adjust the parameters to correct it.

Color format

Check the box to select other options, including RGB, YUV BT.601, YUV BT.709 and YUV BT.2020.

Quantization

Check the box to select other options, including Full and Limited.

Setting PROCESS Format

By default, the video format of NDI streams is the same as that of input source. By clicking Reset to Default in the bottom right corner of the page, you can cancel your settings.

Brightness

Drag the slider bars to adjust it. Click \odot to restore to default.

Contrast

Drag the slider bars to adjust it. Click \odot to restore to default.

Saturation

WV@EMELT.	Dashboard	Signal	Video	EDID	NDI®	PTZ	System	() Admin -
INPUT		S Col	or format: antization:	YUV BT.709)			•
PROCESS		BrigConSatuHue	ntness trast ration		•	•		
		Deinterla Special e	ace: ffect:	None				

	Contrast	•	- 100 ?
	⊙ Saturation	•	- 100 ?
	O Hue	•	- 0 ?
	Deinterlace:	None	-
	Special effect:	Mirror	
	Desclution		
OUTPUT	Resolution:	Follow input	-
OUTPUT	Resolution: Frame rate:	Follow input Follow input	•
OUTPUT	Resolution: Frame rate:	Follow input Follow input - 16 + : - 9	•
OUTPUT	Resolution: Frame rate: Aspect ratio:	Follow input Follow input - 16 + : - 9 YUV BT.709 9	• • +
OUTPUT	Resolution: Frame rate: Aspect ratio: Color format: Quantization:	Follow input Follow input - 16 + : - 9 YUV BT.709	• • •

Drag the slider bars to adjust it. Click \odot to restore to default.

Hue

Drag the slider bars to adjust it. Click \odot to restore to default.

Deinterlace

Select other deinterlace options, including:

- None an interlaced source will be encoded with both fields intact.
- Top field: Duplicate the upper field data vertically to create a full frame.
- Bottom field: Duplicate the lower field data to create a full frame.
- Special effect

Check the box to set a mirror effect (horizontal flip) of the video.

Setting OUTPUT Format

By default, the video format of the NDI output stream is the same as that of input source.

Resolution

Follow input is the default. Select or customize your own resolution if necessary.

Frame rate

Follow input is the default. Reduced rates are a Half, a Third or a Quarter of the input frame rate.

Aspect ratio

Check the box to set a different aspect ratio, then select values for the ratio.

Color format

both fields intact. to create a full frame. ate a full frame.

	Special effect:	Mirror	
OUTPUT	Resolution:	Follow input	
	Resolution.	1 bildwiniput	-
	Frame rate:	Follow input	-
	Aspect ratio:		
	Color format:		-
	Ouantization:		-
	Saturation:		-
ENCODING	Pitrato ratio		100
LITOODIIITO	The second		100
	A higher bitrate ratio	200%. It is recommended to use the default value of 100%. is better for a good image quality, while a lower one makes the	stream smoothe

Setting encoding bitrate ratio

The range of bitrate ratio is 50% to 200%. It is recommended to use the default value of 100%.

A higher bitrate ratio is better for a good image quality and requires higher bandwidth, while a lower one might lead to less satisfactory image quality but require lower bandwidth.

Check the box to select other options, including: YUV BT.601, YUV BT.709, YUV BT.2020.

Quantization

Check the box to select other options, including: Full, Limited.

Saturation

30

Check the box to select other options, including: Full, Limited, Extended.

EDID

Click and enter the EDID tab to check the EDID information. By clicking Reset to Default in the bottom right corner of the page, you can cancel your settings. This tab is only available for HDMI products.

ωναεπεгr.	Dashboard	Signal Vid	deo	EDID	N	DI®	PTZ	System				Admin 👻
INPUT PORT		SmartEDID	™ 🗌 Ke	ep last	M Ad	d audio	🗹 Limit	ed pixel clock				
Settings for the EDID o	f the converter.	Offset	0	1 2	3 4	56	7	8 9 A	B C	D E	F	
SmartEDID [™] solves con connecting a loop-thro	nflicts when ugh device.	00 10 20 30 40 50 60 70 80 90 A0 B0 C0	00 01 0F 01 8A 58 96 00 02 5E 15 4F 80	FF FF 1A 01 50 54 00 E1 00 50 2C 45 0F 87 4D 41 03 51 5F 60 07 50 00 02	FF FF 03 80 FF FF C0 01 1D 74 00 50 3C 00 47 45 F1 57 65 66 3D 06 E2 00 03 04	FF FF 00 00 80 31 00 08 01 74 00 00 57 45 61 10 62 63 C0 57 6E 67	00 78 40 E8 1E 00 00 4C 1F 64 06 03 5D	34 F7 01 02 EE 95 45 40 61 00 30 F2 02 3A 80 00 1E 00 00 00 00 04 13 05 07 16 03 00 5F 7F 00 00 10 04 57 76 05 97 78	00 01 A3 54 40 71 70 5A 18 71 18 71 00 00 20 20 14 20 12 32 01 67 00 88 80 03	00 00 4C 99 40 81 80 B0 38 2D FD 00 00 00 20 01 21 22 09 7F 7F 00 78 21 E3 0F	00 26 80 58 40 0F FC 66 5D 07 83 10 01	
OUTPUT PORT Settings for the EDID o the device which output connected to.	btained from It port is	0ffset 00 10 20 30	0 	1 2	3 4	56	7	8 9 A	B C	D E	F 	

Setting SmartEDIDTM

NOTE: This function is available for Pro Convert HDMI Plus/4K Plus products.

- SmartEDIDTM
 - SmartEDIDTM is enabled by default. When it is disabled, other related functions can not be set.
 - Depending on the input capability of the converter and that of the device connected to the loop-through interface, the converter will smartly select to send the EDID to the video source device, to ensure both the converter and the loop-through device can obtain the signal they support.
- Keep last
 - Keep the last EDID value used.
 - Keep the same EDID setting as the last time. This function is disabled by default. To enable it, the SmartEDID function should also be enabled. When Keep Last is enabled and the loop-through device is disconnected, the current EDID will still be used. The converter will continue receiving signal so the video capture and encoding continues. Otherwise, the converter will resend its EDID to the source device for it to redetermine what format of signal to send. As a result, there could be an interruption to the source signal for a short time.
- Add audio

- Force the the source device to output audio.
- If users connect a monitor which doesn't support audio to the loopthrough output, the source device will decide not to output audio. As a result, the Pro Convert will not get any audio input. If Add Audio is enabled, the Pro Convert will communicate with the video source device, forcing it to output audio.
- Limited pixel clock
 - If enabled, when the pixel resolution of the loop-through device is beyond the capability of the Pro Convert, a lower pixel resolution will be used in order to avoid the output producing a blank screen.

Setting INPUT EDID

Any of the following actions can be performed on the input EDID of the device.

- **Default**: Click **Default** to reset the current EDID to default values.
- Import: Click and select an EDID file to import a local EDID file.
- **Export**: Click and set the file name to export the current EDID as a .bin file.

	Offset	0	1	2	3	4	5	6	7	8	9	A	В	C	D	E	F
SmartEDID [™] solves conflicts when	00	00	FF	FF	FF	FF	FF	FF	00	34	F7	00	D1	4E	61	BC	00
connecting a loop-through device	10	01	14	01	03	80	30	1B	78	ØF	EE	95	Α3	54	4C	99	26
connecting a loop through device.	20	ØF	50	54	FF	FF	80	81	00	81	40	81	80	95	00	A9	40
	30	B3	00	D1	00	D1	40	E2	68	00	A0	A0	40	2E	60	30	20
	40	36	00	C4	8E	21	00	00	1A	28	ЗC	80	Α0	70	BØ	23	40
	50	30	20	36	00	C4	8E	21	00	00	1A	00	00	00	FC	00	58
	60	49	31	30	30	44	45	20	34	4B	ØA	20	20	00	00	00	FD
	70	00	19	78	0C	FF	1E	00	00	00	00	00	00	00	00	01	4B
	80	02	03	32	71	4F	06	15	02	11	13	04	14	05	20	21	22
	90	1F	10	40	ЗF	26	ØF	7F	07	09	7F	07	83	2F	00	00	72
	AØ	03	0C	00	20	00	88	ЗC	20	CØ	84	01	02	03	04	01	41
	BØ	FF	FF	04	74	00	30	F2	70	5A	80	BØ	58	8A	00	C4	8E
	CO	21	00	00	1E	00	00	00	00	00	00	00	00	00	00	00	00
OUTPUT PORT	Offset	0	1	2	3	4	5	6	7	8	9	A	В	С	D	E	F
OUTPUT PORT	Offset	0	1	2	3	4	5	6	7	8	9	A	B	C	D	E	F
OUTPUT PORT Settings for the EDID obtained from	Offset 00	0	1 FF 19	2 FF 01	3 FF	4 FF	5 FF	6 FF 1B	7 00 78	8	9 F7	A 00	B E1	C 4E	D 61	E BC	F 00 26
OUTPUT PORT Settings for the EDID obtained from the device which output port is	0ffset 00 10 20	0 00 01 05	1 FF 19	2 FF 01	3 FF 03	4 FF 80	5 FF 30	6 FF 1B 81	7 00 78	8 34 07 81	9 F7 EE	A 00 95	B E1 A3	C 4E 54	D 61 4C	E BC 99	F 00 26 40
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	Offset 00 10 20 30	0 00 01 0F 83	1 FF 19 50	2 FF 01 54 D1	3 FF 03 FF C0	4 FF 80 FF D1	5 FF 30 80	6 FF 1B 81 F3	7 00 78 C0 39	8 34 07 81 80	9 F7 EE 00	A 00 95 81 71	B E1 A3 40 38	C 4E 54 95 2D	D 61 4C 00	E BC 99 A9 58	F 00 26 40 20
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40	0 00 01 0F B3 45	1 FF 19 50 00	2 FF 01 54 D1 C4	3 FF 03 FF C0 8E	4 FF 80 FF D1 21	5 FF 30 80 00	6 FF 1B 81 F3 00	7 00 78 C0 39 1A	8 34 07 81 80 28	9 F7 EE 00 18 3C	A 00 95 81 71 80	B E1 A3 40 38 A0	C 4E 54 95 2D 70	D 61 4C 00 40 B0	E BC 99 A9 58 23	F 00 26 40 2C 40
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40 50	0 00 01 0F B3 45 30	1 FF 19 50 00 00 20	2 FF Ø1 54 D1 C4 36	3 FF 03 FF C0 8E 00	4 FF 80 FF D1 21 C4	5 FF 30 80 00 80 80	6 FF 1B 81 F3 00 21	7 00 78 C0 39 1A 00	8 34 07 81 80 28 00	9 F7 EE 00 18 3C 1E	A 90 95 81 71 80 00	B E1 A3 40 38 A0 00	C 4E 54 95 2D 70 00	D 61 4C 00 40 B0 FC	E BC 99 58 23 00	F 00 26 40 2C 40 50
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40 50 60	0 00 01 0F 83 45 30 72	1 FF 19 50 00 20 6F	2 FF 01 54 D1 C4 36 20	3 FF 03 FF C0 8E 00 43	4 FF 80 FF D1 21 C4 61	5 FF 30 80 00 80 85 70	6 FF 1B 81 F3 00 21 74	7 00 78 C0 39 1A 00 75	8 34 07 81 80 28 00 72	9 F7 EE 00 18 3C 1E 65	A 00 95 81 71 80 00 00	B E1 A3 40 38 A0 00 20	C 4E 54 95 2D 70 00 00	D 61 4C 00 40 B0 FC 00	E BC 99 58 23 00 00	F 00 26 40 2C 40 50 FD
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40 50 60 70	0 00 01 0F 83 45 30 72 00	1 FF 19 50 00 20 6F 19	2 FF 01 54 D1 C4 36 20 78	3 FF 03 FF C0 8E 00 43 0C	4 FF 80 FF D1 21 C4 61 78	5 FF 30 80 00 80 80 80 80 11	6 FF 1B 81 F3 00 21 74 00	7 00 78 C0 39 1A 00 75 0A	8 34 07 81 80 28 00 72 20	9 F7 EE 00 18 3C 1E 65 20	A 95 81 71 80 00 0A 20	B E1 A3 40 38 A0 00 20 20	C 4E 54 95 2D 70 00 00 20	D 61 4C 00 40 B0 FC 00 20	E BC 99 A9 58 23 00 00 00	F 00 26 40 2C 40 50 FD D4
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40 50 60 70 80	0 00 0F 83 45 30 72 00 02	1 FF 19 50 00 20 6F 19 03	2 FF 01 54 D1 C4 36 20 78 2F	3 FF 03 FF C0 8E 00 43 0C 71	4 FF 80 FF D1 21 C4 61 78 50	5 FF 30 80 00 80 80 80 00 80 11 01	6 FF 1B 81 F3 00 21 74 00 02	7 00 78 C0 39 1A 00 75 0A 03	8 34 07 81 80 28 00 72 20 04	9 F7 EE 00 18 3C 1E 65 20 05	A 90 95 81 71 80 00 04 20 90	B E1 A3 40 38 A0 00 20 20 11	C 4E 54 95 2D 70 00 00 20 12	D 61 4C 00 40 FC 00 20 13	E BC 99 58 23 00 00 01 14	F 00 26 40 2C 40 50 FD D4 1F
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	Offset 00 10 20 30 40 50 60 70 80 90	0 00 0F 83 45 30 72 00 02 20	1 FF 19 50 00 20 6F 19 03 21	2 FF 01 54 01 C4 36 20 78 2F 22	3 FF 03 FF 00 8E 00 43 0C 71 06	4 FF 80 FF D1 21 C4 61 78 50 15	5 FF 30 80 00 80 80 80 70 11 01 26	6 FF 1B 81 F3 00 21 74 00 02 02	7 00 78 C0 39 1A 00 75 0A 03 7F	8 34 07 81 80 28 00 72 20 04	9 F7 EE 00 18 3C 1E 65 20 05 09	A 90 95 81 71 80 00 0A 20 90 7F	B E1 A3 40 38 A0 00 20 20 11 07	C 4E 54 95 2D 70 00 00 20 12 83	D 61 40 40 80 FC 00 20 13 2F	E BC 99 A9 58 23 00 00 01 14 00	F 00 26 40 2C 40 50 FD D4 1F 00
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	Offset 00 10 20 30 40 50 60 70 80 90 A0	0 00 01 0F 83 45 30 72 00 02 20 6E	1 FF 19 50 00 20 6F 19 03 21 03	2 FF 01 54 D1 C4 36 20 78 2F 22 0C	3 FF 03 FF C0 8E 00 43 0C 71 06 00	4 FF 80 FF D1 21 C4 61 78 50 15 20	5 FF 30 80 00 80 80 80 70 11 01 26 00	6 FF 1B 81 F3 00 21 74 00 02 07 F8	7 00 78 C0 39 1A 00 75 0A 03 7F 2D	8 34 07 81 80 28 00 72 20 04 07 20	9 F7 EE 00 18 3C 1E 65 20 05 09 C0	A 90 95 81 71 80 00 0A 20 90 7F 04	B E1 A3 40 38 A0 00 20 20 11 07 01	C 4E 54 95 2D 70 00 00 20 12 83 41	D 61 40 40 80 FC 00 20 13 2F FF	E BC 99 58 23 00 00 01 14 00 FF	F 00 26 40 22 40 50 FD D4 1F 00 F3
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	0ffset 00 10 20 30 40 50 60 60 70 80 90 A0 B0	0 00 01 0F 83 45 30 72 00 02 20 6E 39	1 FF 19 50 00 20 6F 19 03 21 03 80	2 FF 01 54 20 78 27 22 0C 18	3 FF C0 8E 00 43 0C 71 06 00 71	4 FF D1 21 C4 61 78 50 15 20 38	5 FF 30 80 00 8E 70 11 01 26 00 2D	6 FF 1B 81 F3 00 21 74 00 02 0F F8 40	7 00 78 C0 39 1A 00 75 0A 03 7F 2D 58	8 34 07 81 80 28 00 72 20 04 07 20 20 20 20 20 20 20 20 20 20 20 20 20	9 F7 EE 00 18 3C 1E 65 20 05 09 C0 45	A 90 95 81 71 80 00 0A 20 90 7F 04 00	B E1 A3 40 38 A0 00 20 20 11 07 01 C4	C 4E 54 95 2D 70 00 20 12 83 41 8E	D 61 4C 00 40 FC 00 20 13 2F FF 21	E BC 99 A9 58 23 00 00 01 14 00 FF 00	F 00 26 40 22 40 50 FD D4 1F 60 F3 60
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	Offset 00 10 20 30 40 50 60 70 80 90 A0 80 00 C0	0 00 01 0F 83 45 30 72 00 02 20 6E 39 00	1 FF 19 50 00 20 6F 19 03 21 03 80 00	2 FF 01 54 20 78 27 22 0C 18 00	3 FF 03 FF C0 8E 00 43 0C 71 06 00 71 00	4 FF 80 FF D1 21 C4 61 78 50 15 20 38 00	5 FF 30 80 00 80 80 80 70 11 01 26 00 2D 00	6 FF 1B 81 F3 00 21 74 00 02 0F F8 40 00	7 00 78 C0 39 1A 00 75 0A 03 7F 2D 58 00	8 34 07 81 80 28 00 72 20 04 07 20 04 07 20 20 20 20 20 20 20 20 20 20 20 20 20	9 F7 EE 00 18 3C 1E 65 20 05 09 C0 45 00	A 90 95 81 71 80 00 0A 20 90 7F 04 00 00	B E1 A3 40 38 A0 00 20 20 11 07 01 C4 00	C 4E 54 95 2D 70 00 00 20 12 83 41 8E 00	D 61 40 80 FC 00 20 13 2F FF 21 00	E BC 99 A9 58 23 00 00 01 14 00 FF 00 00	F 00 26 40 2C 40 50 FD D4 1F 00 60 60
OUTPUT PORT Settings for the EDID obtained from the device which output port is connected to.	Offset 00 10 20 30 40 50 60 70 80 90 A0 B0 C0	0 00 01 83 45 30 72 00 02 20 6E 39 00	1 FF 19 50 00 20 6F 19 03 21 03 80 00	2 FF 01 54 D1 C4 36 20 78 2F 22 0C 18 00	3 FF C0 8E 00 43 0C 71 06 00 71 00	4 FF 21 C4 61 78 50 15 20 38 00	5 FF 30 80 00 80 80 80 11 01 26 00 2D 00	6 FF 1B 81 F3 00 21 74 00 02 0F F8 40 00	7 00 78 C0 39 1A 00 75 0A 03 7F 2D 58 00	8 34 07 81 80 28 00 72 20 04 07 20 20 20 00	9 F7 EE 00 18 3C 1E 65 20 05 09 C0 45 00	A 90 95 81 71 80 00 0A 20 90 7F 04 00	B E1 A3 40 38 A0 00 20 20 11 07 01 C4 00	C 4E 54 95 2D 70 00 20 12 83 41 8E 00	D 61 40 80 FC 00 20 13 2F FF 21 00	E BC 99 58 23 00 01 14 00 FF 00 00	F 00 26 40 2C 40 50 FD D4 1F 00 00 00

Checking OUTPUT EDID

OUTPUT EDID shows the EDID of the connected loop-through device. NOTE: This section is not available for TX products.

• **Export**: Click and set the file name to export the current EDID as a .bin file.

NDI[®] is a standard developed by NewTek to transport IP video over a LAN with high-quality and low latency. Click and enter the **NDI**[®] tab to configure **NDI**[®] settings and the Failover function. Note that you need to click Apply at the bottom-right corner of the page to save any changes.

ωναεπείτ.	Dashboard	Signal Video	EDID NDI® PTZ System	😦 Admin 🗸
NDI* Settings for NDI which developed by NewTek t a local Ethernet networ	is a standard o share video on k.	Source Video Group name: Source name:	Public HDMI 4K Plus HDMI 4K Plus	
		Multicast (Beta)		C
		Multicast IP:	239.255.0.0	
		Time to live:	- 4	+
		Failover		
		Source name	DESKTOP-E1NO5G4 (11-0 Pro Capture HDMI 4K+)	Change

Figure1. Set Source Video parameters in the Web UI

	DESKTOP-ASCINS3Q	>				
	DESKTOP-D5OSJ5L	>				
	DESKTOP-UOVST2V	>				
	HD Camera	>				
	MYPC	>			_	
~	PRO CONVERT	>	~	#00 (B401180706006)		
	PRO CONVERT AA	>		#00 (B401180706020)		
	Settings	>		#01 (B401180706008)		
	Disconnect					
	NDI.NewTek.com					

Figure2. Monitor Pro Convert devices using NDI Studio Monitor

Setting Source Video

- Group name shows the group that receives NDI streams sent by your converter.
 - The group name is non case-sensitive, and should contain A to Z, a to z, 0 to 9 and special characters like _-. The group name entry can contain comma-separated values, allowing your converter to send to all the groups listed here.
 - The default group is **public** group.
 - To make a private NDI group, refer to Creating a Private Group.
- Source name shows the NDI source name used for your converter.
 - By default, the source name is **#%board-id% (%serial-no%)**. when you monitor Pro Convert devices using NDI Studio Monitor, the NDI stream name is displayed as on the left in Figure 2.
 - You can change the **board-id** via the rotary switch on your unit.
 - serial-no indicates the unit's serial number, as per the barcode label.
 - %board-id% and %serial-no% are the only supported variables.
 - You can change the Source Name to a string with maximum of 30 characters, containing A to Z, a to z, 0 to 9, spaces and special characters like _-#()%.
 - If no text is entered for the Source Name, it will take the default value

MAGEWELL® Dashbo	ard Signal Video	EDID NDI®	PTZ System	() Admin
				_
NDI®	Source Video			
	Group name:	magewell01		
Settings for NDI which is a standard developed by NewTek to share video a local Ethernet network	on Source name:	#%board-id% (%serial-no? #00 (B401180706006)	%)	_
	Receiver Control			
	PTZ control			
	Web control			
	Failover			
	Source name	N/A		
	IP Address	N/A		
				Change
				Change

How to create a private NDI Group

By default, all NDI channels are in the **public** group, visible to all NDI clients on the same LAN. Here's a walkthrough of the basics for creating and joining private groups.

1. Creating a Private Group In Web UI

- Access the Web UI, and sign in with your account. Then click and Step 1 enter the **NDI**[®] tab.
- Change the **Group name**. Here for example, magewell01. Step 2 A converter is allowed to send streams to multiple groups when setting the **Group name** as comma-separated values, such as "magewell01,magewell02,magewell03,magewell04".
- Step 3 Click **Apply** to save your changes. Now, any NDI-enabled clients of groups magewell01, magewell02, magewell03, or magewell04 can receive video streams multicasted by your converter on the same LAN.

			🚯 NDI Access Manager			_	×
			Groups Networks				
			Output Groups	Memo			
			Public	All ungrouped NDI so	urces		
					New Edit	Delete	e
NDI Access Manager			Receive Groups	Memo			
			magewell01	Internal Stream			
Configure NDI Output Group							
Name: magewell01							
Memo: Internal Stream							
					New Edit	Delete	e
	ОК	Cancel	NDI.NewTek.com		ОК	Cano	cel

MVQEMELT.	Dashboard	Signal	Video	EDID	NDI®	PTZ	System	😦 Admin 👻
NDI*		Source V	/ideo					
C Settings for NDI whi developed by NewTe a local Ethernet netw	ch is a standard :k to share video on vork.	Grouț Sourc	o name: e name:	public HDMI 44 HDMI 4K	<mark>C Plus</mark> Plus			
		Multicas	t (Beta)					
		Multi	cast IP:	239.255.	0.0			
		Subne	et mask:	255.255.	0.0			
		Time	to live:	_			4	+
		Failover						•
		Sourc	e name	DESKTOP	-E1NO5G4 (2	11-0 Pro Ca	pture HDMI 4K+)	Change

2. Joining In the Private Group In NDI Access Manager

- Step 4 Download and install the **NDI tools** from the NewTek official site https://www.newtek.com/ndi/tools for free.
- Step 5 Launch the NDI Access Manager in your system.
- Click New in Receive Groups section in the Groups tab, and add Step 6 the same group that was created in the Pro Convert Web UI. Here for example, magewell01.
- Step 7 Click **OK**.

Setting Multicast

The convert send NDI streams by TCP by default. After turning on the multicast function, the unit send streams by UDP.

We recommend that you use the default multicast settings.

- Multicast IP indicates administration scoped addresses, which is valid only for private use within a group.
- Subnet mask indicates the subnet mask of the multicast.
- Time to live indicates the number of hops that a packet travels before being discarded in your local network.

ͲΛĠℇ⋓ℇԼԼ°	Dashboard	Signal	Video	EDID	NDI®	PTZ	System	😰 Admin 👻
		Multicas	t (Beta)					
		Multi	cast IP:	239.255.	0.0			
		Subne	et mask:	255.255.	0.0			
		Time	to live:				4	+
		-						_
		Failover						
		Sourc IP Ad	e name dress	DESKTOP- 192.168.1.	E1NO5G4 (1 97:5961	.1-0 Pro Ca	pture HDMI 4K+)	Change
		Receiver	Control					
		PTZ c	ontrol					C
		Web	control					

Time to live:	- 4	+
Failover		
Source name IP Address	DESKTOP-E1NO5G4 (11-0 Pro Capture HDMI 4K+) 192.168.1.97:5961	Change
Receiver Control		
PTZ control		
Web control		
Tally		
User customized tall	ly lights	
		Apply

Figure 1. Set Receiver Control parameters in the Web UI

Setting Failover

Failover is a method of protecting your NDI transmission from failure. If the source video fails, the backup device begins to provide a service. The initial source will be restored after it recovers. This function is disabled by default.

- Source name shows the backup NDI channel name. Click Change... and select the failover (backup) video device within the same NDI group as the initial source.
- IP Address shows the IP Address of the backup NDI channel. The failover IP Address is automatically obtained after you select the backup NDI source.

Setting Receiver Control

PTZ control

This function is disabled by default. Turn it on when you want to control a connected PTZ camera through the NDI Studio Monitor, then the PTZ controller interface will be shown in the NDI Studio Monitor.

Web control .

> This function is enabled by default. We recommend you keep it turned on, because you cannot open the Web UI by clicking the gear icon in the NDI Studio Monitor if this function is disabled.



Figure2. NDI Studio Monitor: PTZ controller

Time to live:	4	+
Failover		
Source name IP Address	DESKTOP-E1NO5G4 (11-0 Pro Capture HDMI 4K+) 192.168.1.97:5961	Change
Receiver Control		
PTZ control		
Web control		
Tally		
User customized tall	y lights	
		Apply

Using Custom Tally Lights

Pro ConvertTM supports the use of **User customized tally lights** through the definition of the pinouts of the PTZ interface. Note that the second you turn on the switch, the Magewell tally light and LED matrix screen will be no longer work. The pinouts of the PTZ interface see Description of Mini-DIN8 Breakout.

PTZ

Note:

Pro Convert supports control of multiple PTZ cameras through the 8-pin PTZ control socket. Wire PTZ cameras in a daisy chain if you want to control multiple cameras. Click and enter the PTZ tab to set parameters.

- If installing more than one PTZ camera, you need to make sure that all cameras are set to the same protocol ("VISCA"), the same Baud Rate, and are connected in serial mode.
- If the V addresses of the cameras are set to fixed, the IDs must be different for the converter to determine their identities.
- If the V address are not fixed, the converter will assign an ID for the PTZ camera automatically. If multiple cameras are connected, the directly connected one is Device 1, the next one in the chain is Device 2, etc.
- Check your camera manual for instructions on how to set up your PTZ cameras.

MV@EMELT.	Dashboard	Signal V	'ideo	EDID	NDI®	PTZ	System	<u>í</u>) Admin 👻
PTZ CONTROL Settings for the camera cou the Convert device.	nnecting with						:		
		Protocol	Γ	None					-
		Baud rate		9600					•
		Device ID		-			1		+
		Invert pan dire	ection					•	D
		Invert tilt dire	ction					•	
								Arrange camera	IS

Setting PTZ Control Parameters

Protocol

Shows the control language that allows the camera and the converter to communicate to each other. For now, only Sony VISCA Protocol is supported. If multiple cameras are connected, all cameras should also be set to the same value.

Baud rate

Shows the control data speed. For example, "9600 baud" means that the PTZ control port is capable of transferring a maximum of 9600 bits per second. If multiple cameras are connected, each camera should be set to the same value as used here.

Options are: 2400, 4800, 9600, 19200 and 38400. By default, the Baud rate is 9600.

Device ID

Shows the ID of the camera, which allows the controller to identify different PTZ cameras, especially when multiple cameras are connected. The value ranges from 1 to 7. By default, the value is 1.

Invert pan direction

Turn on to reverse the pan-direction movement. You can enable this function to make control more intuitive when the camera is not installed in the normal position.

Invert tilt direction

Turn on to reverse the tilt-direction movement. You can enable this function to make control more intuitive when the camera is not installed in the normal position.

System

With administrative rights, you can access the **System** tab to control more functions, such as:

- Creating or removing general user accounts for accessing the converter
- Changing passwords for all users of the converter
- Changing the converter's name •
- Network settings for joining a specific LAN
- Updating firmware for the latest features and improvements
- Exporting reports and logs to get technical support •
- Rebooting or resetting the converter to fix problems •

Otherwise, the **System** tab is invisible when you log in as a general user.

MVCEMELT	Dashboard S	ignal Video	EDID NDI®	PTZ Syst	eem 👔 Admin 🛩
					Ê
User admin	Network	Add New User	Firmware	Report ×	Log
USER ADMIN Admin user create and mana that are stored locally on the device.	ige users : Convert	User name Password Confirm password OK	Cancel		

Creating/Removing General Users

After signing in with default admin account, you may need to add general users to give them permissions to do basic operations, like monitoring the device, or setting some of the parameters.

- Step 1 Access the Web UI, and sign in as administrator.
- Click and enter the **System > User Management** tab. Step 2
- Click Add New User. Step 3
- Type in the user name, password, and confirm your password. Step 4
 - The username is a string of 3 to 12 characters, which contains the letters A-Z, a-z, numbers 0-9 and underscore.
 - The password is a string of 1 to 32 characters, which contains the letters A-Z, a-z, numbers 0-9 and special characters _-



~!@#\$%^&*-+=.

Step 5	Click OK .
--------	-------------------

- Repeat Step 3 to 5 to add multiple users. Step 6 Converters support the addition of up to 15 general users.
- To delete a user, move the cursor to the user name you want to Step 7 delete, then click the delete button $^{"}\!X"$ appeared at the top-right corner.
- Confirm the deletion when prompted. Step 8

EDID **NDI®** PTZ 🖸 Admin 🔺 Change password Sign out E Reboot Report Log mware +



Setting Password

After login, You can either set up a password in the user account drop-list, or in the **System** tab (with administrative rights).

Solution 1: Setting in via the user account drop-list

- Access the Web UI, and sign in with your username and password. Step 1
- Click the drop-list icon seide the logged-in username, and click Step 2 Change password.
- In the prompt window, type in your old password, the new Step 3 password, and confirm your new password. The password is a string of 1 to 32 characters, which contains letters A-Z, a-z, numbers 0-9 and special characters _~!@#\$%^&*-+=.
- Click **OK**. Step 4

Solution 2: Setting in the System tab

- Access the Web UI and sign in from the administrator account, then Step 1 you can change any user's password.
- Step 2 Click and enter the System tab.
- Move the cursor to the specific user name, then click Set password. Step 3
- In the prompt window, type in and confirm your password. Step 4 The password is a string of 1 to 32 characters, which contains letters A-Z, a-z, numbers 0-9 and special characters _~!@#\$%^&*-+=.
- Step 5 Click **OK**.

ጠ/	\GEWELL°				EDID	NDI®	PTZ		👤 Admin 🛩
	L User admin	Netwo	Dork	Fi	rmware		Report	Log	
	ETHERNET		Link statu:	5:	1.0 Gbps				
	Settings for device name an of Ethernet.	d IP address	Device na	me:	Pro Convert				
			Set IP Add	lress Manua	lly				

ß	2				
User admin Net	work	Firmware	Report	Log	
ETHERNET Settings for device name and IP address of Ethernet.	Link status: Device name:	1.0 Gbps Pro Convert			
	Set IP Address Ma	inually 192.168.1.60			
	Subnet mask:	255.255.255.0			
	Gateway:	192.168.1.1			
	DNS server:	10.0.0.3			
	Apply]			
USB RNDIS	Link status:	High Speed			

Setting Device Name

To change device name in the **System** tab requires administrative rights. By default, the device name is the same as the product model name.

- Access the Web UI, and sign in as administrator. Step 1
- Click and enter the **System** tab, then select **Network**. Step 2
- Step 3 Enter a new **Device name**.

The device name is a string of 1 to 30 non-case sensitive characters, containing letters a to z, A to Z, 0-9, spaces and special characters like _-+.

Click Apply to save changes, and confirm with Yes when prompted. Step 4

Network Settings

To change network connections in the System tab requires administrative rights. You can change the device name while setting network parameters. By default, the Pro Convert unit automatically detects any connected network. You can set a static IP Address if the device failed to auto-configure using DHCP. If multiple devices are connected using Ethernet over USB, change the RNDIS IP address according to your own arrangement.

Setting Ethernet IP Address

Step 1	Access the Web UI, and sign in as administrat
Step 2	Click and enter the System tab, then select N
Step 3	Turn on Set IP Address Manually, then enter
	Subnet mask, Gateway, and DNS server.
Step 4	Click Apply to save changes.
Step 5	When the prompt appears, click Yes .

tor.

letwork.

r a new IP address,

ETHERNET	Link status:	1.0 Gbps
Settings for device name and IP address of Ethernet.	Device name:	Pro Convert
	Set IP Address Ma	nually
	IP Address:	192.168.1.60
	Subnet mask:	255.255.255.0
	Gateway:	192.168.1.1
	DNS server:	10.0.0.3
	Apply	
USB RNDIS	Link status:	High Speed
Settings for IP address of USB RNDIS.	IP Address:	192.168. 66 .1

Setting Ethernet over USB IP Address

Step 6

RNDIS (Microsoft's widely used Ethernet over USB protocol)/ECM (Ethernet Control Model) provides a virtual Ethernet link for the converter to connect to a computer operating system. Note:

- It is not recommended that you modify this IP address unless there is a conflict on your LAN.
- Do not connect more than one converter simultaneously to one system when using Ethernet over USB.
- Access the Web UI and sign in as administrator. Step 1
- Step 2 Click and enter the System tab, then select Network.
- Enter a new IP address for Ethernet over USB. Step 3
- Step 4 Click Apply to save changes, then click Yes when prompted.

Type the manually assigned IP address in your web browser to access the Web UI, verifying if the network settings work.

ΜΛ ΔΕΨΕΓΓ,			EDID NE	DI® PTZ		👤 Admin -
User admin	Network	F	irmware	Report	Log)
MANUAL UPDATE Drag and drop a downlo file here to update the o specified version manua	E baded firmware device to a ally.	A	Curre ttach the update file	ent version: V1.0.49 (.mwf) by drag & dro	7 p or click to upload	
ONLINE UPDATE Check and upgrade the latest version on the int	device to the ternet. eniov the	Current Version: New Version:	V1.0.497 Your firmware is up	to date. 🖸	Updat	e

Figure1. Click Manual update

MVCEMELT.	Dashboard	Signal	Video	NDI®	PTZ	System	🗶 Admin 🛩
Liser admin	Netw)		E port	
Oser admin	Netw	Manual Update			×	port	LOG
MANUAL UPDATE Drag and drop a downloaded firmwa file here to update the device to a specified version manually.	are	Current version: Update to version	:	1	.0.197	/1.0.497 g & drop or c	lick to upload
ONLINE UPDATE			Update				
Check and upgrade the device to the	e	Current Version	on: V1.0.49	7			Update

Figure2. Click update



Updating the Firmware

To update the firmware via the **System** tab requires administrative rights. Note: Currently online update is not supported.

- Access the Web UI, and sign in as administrator. Step 1
- Step 2 Click and enter the System tab, then select Firmware.
- Step 3 Click on click to update to select the .mwf firmware update file from your local storage, or just drag and drop the file from your computer into the upload zone.

You can download the Pro Convert firmware package from the Downloads section of the Magewell website: http://www.magewell.com/downloads/pro-convert.

- Step 4 Click **Open** to upload the updates package. The device will automatically verify the update file. The unit will upload the file after the file verification is passed.
- Step 5 In the Manual Update window, click Update. DO NOT shut down or reboot the device when updating firmware.
- Click **Reboot** to complete the update. Step 6 The changes take effect after you reboot the device.
- Step 7 Log in to your unit's Web UI and check the current Firmware version in the Dashboard tab.

The Firmware version should have changed to show the number of the new update.



Exporting Reports and Logs

You can export reports and logs from your converter when you want to get help from the Magewell Support team. These files will help our support engineers get a better understanding of your device status and other related equipment like the source device. These operations require administrative rights.

Exporting Reports

Step 1	Access the Web UI and sign in as administrate
Step 2	Click and enter the System tab, then select Re
Step 3	Click Export to generate a .html file.
Step 4	When the prompt appears, click Export .

or.

eport.

SYSTEM LOG	Total : 31	events	All Information Warning Error
Track important events generated by	Level	Date & Time	Detail
the device and export them as a file for technical support.	(1)	2018-10-09 16:56:31	User 'Admin' (192.168.1.222) logged out, session 10
	(i)	2018-10-09 16:38:27	Start NDI transfer
	<i>(i)</i>	2018-10-09 16:38:27	Stop NDI transfer
	(i)	2018-10-09 16:38:27	User 'Admin' (192.168.1.159) logged in, session: 11
	()	2018-10-09 16:38:04	User 'Admin' (192.168.1.222) logged in, session: 10
		2018-10-09 15:31:48	User 'Admin' (192.168.1.159) session 6 timeout
	()	2018-10-09 15:06:10	User " (0.0.0.0) logged out, session 7
		2018-10-09 14:36:17	User 'Admin' (192.168.1.222) session 5 timeout
	(1)	2018-10-09 14:05:48	Start NDI transfer
	(1)	2018-10-09 14:05:44	Stop NDI transfer
	(i)	2018-10-09 14:05:23	Start NDI transfer
	(j)	2018-10-09 14:05:23	Stop NDI transfer
	(j)	2018-10-09 14:05:23	User 'Admin' (192.168.1.159) logged in, session: 6
	()	2018-10-09 14:04:37	Signal locked: 1920x1080p60.00
		2018-10-09 14:04:33	Signal unlocked
	(1)	2018-10-09 14:04:22	Signal locked: 1920x1080p60.00

Clearing/Exporting All Logs

- Step 1 Access the Web UI and sign in as administrator.
- Step 2 Click and enter the System tab, then select Log.
- (Optional) Filter current logs. Step 3

By default, all logs are displayed in the table. Log entries can be categorized as "error", "warning", and "information".

- **Total** shows the total number of filtered events.
- All: Check to show all logs. The device can store up to 1000 local log entries. After 1000 entries have been recorded, the oldest entry will be deleted
 - before a new one can be added.
- Information: Check to show information logs which record user • actions or significant system events, e.g. login and signal locked.
- Warning: Check to show warning logs which mean something has not worked as it should. e.g. Ethernet is disconnected or signal is unlocked.
- Error: Check to show error logs which mean some serious error has happened.
- (Optional) Click Export... to get a .html file of all logs. Step 4 When prompted in the window, click Export.
- (Optional) Click Clear to delete all logs. Step 5 When prompted in the window, click Yes.





Figure1. Connections

Figure2. Reset all settings

Rebooting/Resetting Pro Convert

Rebooting/resetting your Pro Convert when problems are encountered.

Rebooting Pro Convert

- \triangle Rebooting your device will not lose any of your configuration settings.
- Step 1 Access the Web UI and sign in as administrator.
- Click the drop-list icon Image: behind your username at the top-right of Step 2 the Web UI and select Reboot.
- When prompted in the window, click **Reboot**. Step 3

Resetting All Settings

- \triangle Warning: Resetting your device will lose all your configuration data.
- Step 1 Connect the device and your computer with the USB cable.
- Step 2 Launch your web browser and type in the Ethernet over USB address to access the Web UI SIGN IN page.

The default address is http://192.168.66.1. Please do not change it unless there is a conflict in your network.

Click **Reset all settings** at the top right corner of the **SIGN IN** page. Step 3 The reset process may take a few minutes.

FAQ



How to supply power to the Pro Convert

There are 2 ways to power your converter as shown in the left figure:

- 1. Via USB: Plug in the supplied 5V power adapter via the USB cable to supply power.
- 2. Via PoE: Plug in an Ethernet cable connected to a PoE switch or a PoE adapter for power and Ethernet connection.

Note:

- Pro Convert devices require a 5V DC source with a current rating of no less than 2.1A.
- We recommend that you use only the included Magewell accessories.
- If any included accessory is lost or broken, please contact your Magewell authorized local resellers for help.

Which version of NDI[®] SDK is compatible with Pro Convert?

NewTek NDI[®] 3.5 SDK and later are compatible with Pro Convert.

How long it takes for one frame to be input until it is rendered?

After testing, if NDI Monitor, the NewTek official test software is used to preview the NDI stream, the average delay of transmitting 4K@60Hz signal is about 60ms in a Gigabit Ethernet network.



How to configure Pro Convert via Web UI

Pro Convert allows you to set up and control via a web-based user interface as either an administrator or a general user.

You can get access to the Web UI using Windows File Explorer, through your web browser over a USB connection, or with NDI Studio Monitor software. Here takes the Pro Convert HDMI 4K Plus as an example. Make sure that at least one of the following web browsers is installed in your system.

- Google Chrome version 49 and above
- Microsoft Internet Explorer 11
- Microsoft Edge
- Mozilla Firefox version 61 and above
- Apple Safari 11.1 and above
- Opera 55.0.2994.44 and above

1. Using Windows File Explorer

This method is available for Windows7/8/8.1/10 users.

- Connect your converter via Ethernet and power it up as shown on Step 1 the left.
- Step 2 Open a File Explorer window in one of the following ways.
 - Click on the Start
 button and find File Explorer in the Start menu.
 - Press the Windows logo key # + E.
 - Select the folder icon on the taskbar.



1	Ţ = Network						-	×
File	Network Vi	ew						~ 🕐
$\leftarrow \ \ \rightarrow$	~ 🛧 🚅 > N	etwork >			ٽ ~	Search Netwo	rk	Q
📌 Qı	uick access neDrive	> Computer (> Media Devi > Multifunctio	5) ices (13) on Devices (1)					
25 W	PS	∽ Other Devic	ces (9)					
💻 Th	nis PC etwork		Pro Convert #01 (B401180927001)	Pro Convert #02 (B401180927002)	Pro Convert #((B40118070600	06 16)		
			Pro Convert #07 (B401180927007)	Pro Convert #08 (B401180927008)	Pro Convert # (B40118092700	09)9)		
		> Printers (2)						
		> Scanners (1)					



- Select the **Network** view at the bottom of the list of items on the left Step 3 side of the File Explorer.
- Turn on the network discovery function if prompted. Step 4
- Find your Pro Convert device in the **Other Device** section, where it Step 5 will be shown as "Pro Convert + #board index + (serial number)".
 - The serial number (marked on your device) will be in a form like "B401180706006".
 - The **board index** (the rotary switch number on your device) is shown like "04" or "#04".
- Double click the converter icon to open the Web UI of the device in Step 6 your web browser.

2. Using your web browser over USB

- Connect the Pro Convert device to your computer using the USB Step 1 cable.
- Launch your web browser, and type in USB RNDIS address to access Step 2 the Web UI. The default address is http://192.168.66.1.
- Step 3 Enter your account and password in the SIGN IN page, and configure the device after you login successfully. The default admin account (case-sensitive) is Admin, Admin.

52

	DESKTOP-ASCNS30	>		
	DESKTOP-D5OSJ5L	>		
	DESKTOP-UOVST2V	>		
	HD Camera	>		
	MYPC	>		
~	PRO CONVERT	>	~	#00 (B401180706006)
	PRO CONVERT AA	>		#00 (B401180706020)
	Settings	>		#01 (B401180706008)
	Disconnect NDI.NewTek.com			
	Exit			

Figure 1. Select your NDI channel in NDI Studio Monitor

NewTek NDI - PRO CONVERT (#00(B401180706006)) (2160/30p)	_		×
			~
_			
		/	
		/	
			ser.
		1	ર્યુર
	\leftarrow		
	\		٣U

Figure2. Click the gear icon to open the Web UI.

3. Using NDI Studio Monitor

- From a computer on the same LAN, download and install Studio Step 1 Monitor from NewTek's official site https://www.newtek.com/ndi/tools for free.
- Run Studio Monitor on your system. Step 2
- Click the Menu icon 🔳 at the top left, and select your NDI channel: Step 3 device name > source name.
- Click the gear icon at the bottom right of the Studio Monitor. Step 4 The web UI of the selected device will open in your web browser.
- Step 5 Enter your account and password in the SIGN IN page, and configure the device after you login successfully.
 - The default admin account (case-sensitive) is Admin, Admin.

ͲϒϾϾϺϾΓΓͽ									👤 Admin 👻
NDI®		Source	√ideo						
Settings for NDI whi developed by NewTe a local Ethernet netv	ch is a standard k to share video on vork.	Grou	p name: ce name:	Public HDMI 4K	Plus				
		Multicas	st (Beta)						
		Multi	icast IP:	239.255.	0.0				
		Subn	et mask:	255.255.	0.0				
		Time	to live:				4	H	9
		Failover							D
		Source	e name	DESKTOP-	E1NO5G4 (1 97-5961	11-0 Pro Cap	ture HDMI 4K+)	Change	

How to change device name and source name

Pro Convert allows you to set up and control via a web-based user interface as either an administrator or a general user. Changing the device name requires administrator rights, while changing the source name only requires general user rights.

The following describes the operational steps for changing both parameters via the administrator account. A general user account can only change the video source name, but the steps are the same as those for an administrator.

Access the Web UI, and sign in as administrator. Step 1

1. Changing source name

Step 2	Click and enter the $\mathrm{NDI}^{\mathbb{R}}$ tab.

Change the Source name. Step 3

The default source name is **#%board-id%** (%serial-no%).

- **board-id** indicates the unit's rotary switch number. You can change the **board-id** by operating rotary switch in your unit.
- serial-no indicates the unit's serial number (as shown on the • barcode label on its surface).
- %board-id% and %serial-no% are the only supported variables.
- You can change the source name to a string with maximum of 30 case-sensitive characters, which contains A to Z, a to z, 0 to 9, spaces and special characters like _-#()%.
- The Source Name will be filled in with the default value • #%board-id% (%serial-no%) automatically after clicking Apply, if you leave the parameter empty.

MVCEMELT.	Dashboard	Signal	Video	EDID	NDI®	PTZ	System		👤 Admin 🔶
Liser admin	Netwo] ork	FI	irmware		Report		Log	
ETHERNET		Link status		1.0 Gbps					
Settings for device name an of Ethernet.	d IP address	Device nan	ne:	Pro Convert					
		Set IP Add	ress Manua	lly					

DESKTOP-ASCNS30	>		
DESKTOP-D50SJ5J	Ś		
DESKTOP-UOVST2V	>		
HD Camera	>		
MYPC	>		
PRO CONVERT	> 、	#00 (B401180706006)	
PRO CONVERT AA	>	#00 (B401180706020)	
Settings	>	#01 (B401180706008)	
Disconnect			

Click **Apply** to save your changes. Step 4

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	0	J	001100	

- Click and enter the **System > Network** tab. Step 5
- Change the **Device name**. Step 6

The device name is a string of 1 to 30 non-case sensitive characters, containing letters a to z, A to Z, 0-9, spaces and special characters like _-+.

Click Apply to save your changes, and then click Yes when Step 7 prompted.

It may take a few minutes for your settings to take effect.

3. Verify your settings

Click and enter the **Dashboard** tab in the Web UI to check the Step 8 Device name, and Name in the NDI[®] > General section, or verify them by launching NewTek NDI Studio Monitor to check the device name and NDI source name shown there. The values should be the same as your settings.

> Download the Studio Monitor software from the NewTek official website https://www.newtek.com/ndi/tools for free.

× + http://192.168.66.1

How to reset a Pro Convert device

 \triangle Warning: Resetting your device will lose all your configuration data.

- Step 1 Connect your converter to your computer.
- Launch your web browser, and type in the USB RNDIS address to Step 2 access the Web UI SIGN IN page.

The default address is http://192.168.66.1. Please do not change it unless there is a conflict on your network.

Click **Reset all settings** at the top right corner of the **SIGN IN** page. Step 3 The reset process may take a few minutes.

MVCEMETT∘		Reset all settings
	Pro Convert™ HDMI®	SIGN IN Enter your account and password User name Password SIGN IN
		Forgot your password?



Figure1. Click Manual update

MAGEWELL® Dashboa	ard S	Signal Video	EDID	NDI®	PTZ	System	£.	Admin 👻
D User admin	Netw	Manual Update			port		Log	
FIRMWARE Upgrade device to the latest version, enjoy the latest features and improvements, appreciate your assets.		Current version: Update to version:	Update	1.0.266 1.0.276			Update Manual update	
Figure2. Click update								
FIRMWARE Upgrade device to the latest version, enjoy the latest features and improvements, appreciate your assets.			Firmware up	odate com for the u	ipleted. Y ipdate to Reboo	íou need to take effect. t	reboot device	
Figure3. Click Reboot								

How to manually update the firmware for Pro Convert

You can update firmware via the Web UI with administrative rights.

- Access the Web UI and sign in as administrator. Step 1
- Click and enter the System tab, then select Firmware. Step 2
- Click on Manual update. Step 3
- Select the .mwf firmware update file from your local storage. Step 4 You can download the Pro Convert firmware package from the Downloads section of the Magewell website: http://www.magewell.com/downloads/pro-convert.
- Step 5 Click **Open** to upload the updates package. The device will automatically verify the update file. The unit will upload the file after the file verification is passed.
- In the Manual Update window, click Update. Step 6 The device will verify the update file and automatically upload it if the verification is successful.
- In the Manual Update window, click Update. Step 7

⚠ DO NOT shut down or reboot the device during updating procedure.

- Step 8 After loading successfully, click **Reboot** to complete the update. The reboot process may take a few minutes.
- Step 9 Login to the Web UI again and check the current Firmware version number in the **Dashboard** tab.

The Firmware version should now show the number of the new update.

ΜΛ ΔΕΨΕΓΓ _°			EDID NDI®	PTZ System	(1) Admin 🗸
User admin	Network	Fi	rmware	Report	Log
USER ADMIN Admin user create and man that are stored locally on the device.	A age users e Convert	dmin Q Admin	Magewell Set password		



Figure1. connections

Figure2. Reset all settings

What to do if you forgot the password

If you are a general user, ask your administrator to set a new password for you. If you are the administrator, you need to reset all settings back to default values, then set a new admin password.

1. To reset a general user's password.

- Access the Web UI, and sign in as administrator. Step 1
- Click and enter the **System** tab. Step 2
- Click the Set password link which appears when your mouse hovers Step 3 over the user name.
- Type in new password and confirm the new password as prompted Step 4 in the window.

The password is a string of 1 to 32 case-sensitive characters, which contains A-Z, a-z, 0-9 and special characters _-~!@#\$%^&*-+=.

Click **OK**. Step 5

2. To set a new admin password.

- Step 1 Connect the device to a computer with the USB cable.
- Step 2 Type in the USB RNDIS address to your web browser. The default IP address of USB RNDIS is http://192.168.66.1. Please do not modify it unless there is a conflict on your network.
- Click Reset all settings at the top-right corner of the SIGN IN page. Step 3 The reset process may take a few minutes, and all configuration data will be lost - not just the passwords.
- Sign in to the Web UI via the default admin account (case-sensitive): Step 4 Admin, Admin.

Step 5	Click and enter the System tab.

Click the Set password link which appears when your mouse hovers Step 6 over the user name.

Type in new password, and confirm the new password as prompted Step 7 in the window.

> The password is a string of 1 to 32 case-sensitive characters, which contains letters A-Z, a-z, numbers 0-9 and special characters _-~!@#\$%^&*-+=.

Step 8 Click **OK**.



Figure1. Connections

📧 Select Command Prompt	_	\times
C:\Users\win1064>ipconfig		^
Windows IP Configuration		
Ethernet adapter Ethernet:		
Connection-specific DNS Suffix .: Link-local IPv6 Address : fe80::6c54:b184:f07a:eacd%9 IPv4 Address : 192.168.1.124 Subnet Mask : 255.255.255.0 Default Gateway : 192.168.1.1		
Ethernet adapter Ethernet 2:		
Connection-specific DNS Suffix .: Link-local IPv6 Address : fe80::146b:1130:8511:736f%17 IPv4 Address : 192.168.55.3 Subnet Mask : 255.255.255.0 Default Gateway :		
Ethernet adapter Ethernet 5:		
Connection-specific DNS Suffix .: Link-local IPv6 Address : fe80::d962:b7ac:a87d:82ed%21 IPv4 Address : 192.168.65.2 Subnet Mask : 255.255.255.0 Default Gateway :		
C:\Users\win1064>		~

Figure2. Windows

How to retrieve your USB RNDIS IP Address

- Connect the device and your computer with a USB cable as shown Step 1 in Solution 2: using USB RNDIS.
- Step 2 Take the following steps according to your operating system.
 - For Windows users
 - 1. Type **cmd** in the search bar to start the command interpreter.
 - 2. Type in **ipconfig**, and find an IPv4 address of the form 192.168.xxx.2, as shown in Figure 1. Windows.
 - For Linux users
 - 1. Launch the **terminal**.
 - 2. Type in **ifconfig -a**, and find an IPv4 address of the form 192.168.xxx.2, as shown in Figure 2. Linux.
 - For Mac users
 - 1. Click the System Preferences icon in the Dock or choose Apple menu > System Preferences.
 - 2. Choose **Pro Gearbox HDMI**, and check the **IP Address**, as shown in Figure3. Mac.
 - \triangle If 192.168.xxx.2 is taken, the IP address would automatically change to another value within the ranges of 192.168.xxx.2 to 192.168.xxx.254.
- Type in 192.168.xxx.1 in your web browser to access the Web UI. Step 3

😣 🖨 🗊 🛛 m	@m-System-Product-Name: ~
m@m-Syster enp0s20u1	-Product-Name:~\$ ifconfig -a Link encap:Ethernet HWaddr 52:a0:c8:a7:36:da inet addr:192.168.66.2 Bcast:192.168.66.255 Mask:255.255.255.0 inet6 addr: fe80::dd8b:5309:1f66:4a2c/64 Scope:Link UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1 RX packets:32 errors:0 dropped:0 overruns:0 frame:0 TX packets:33 errors:0 dropped:0 overruns:0 carrier:0 collisions:0 txqueuelen:1000 RX bytes:4312 (4.3 KB) TX bytes:6811 (6.8 KB)
enp2s0	Link encap:Ethernet HWaddr 74:d4:35:3d:fd:8c inet addr:192.168.1.193 Bcast:192.168.1.255 Mask:255.255.255.0 inet6 addr: fe80::f27a:b042:8980:a949/64 Scope:Link UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1 RX packets:63136 errors:0 dropped:0 overruns:0 frame:0 TX packets:28725 errors:0 dropped:0 overruns:0 carrier:0 collisions:0 txqueuelen:1000 RX bytes:76043093 (76.0 MB) TX bytes:2715888 (2.7 MB)
ιο	Link encap:Local Loopback inet addr:127.0.0.1 Mask:255.0.0.0 inet6 addr: ::1/128 Scope:Host UP LOOPBACK RUNNING MTU:65536 Metric:1 RX packets:560 errors:0 dropped:0 overruns:0 frame:0

Figure3. Linux



Figure4. Mac

Support

Get the Latest Information

If you have any problems using Magewell products or need more technical information, please visit the following.

- Tutorial video: http://www.magewell.com/tv
- YouTube channel: Magewell Video Capture Device
- Knowledge base: http://www.magewell.com/kb/pro-convert
- Official website: http://www.magewell.com/pro-convert

Technical Support

Contact the Magewell Technical Support Team at support@magewell.net.

Warranty

Limited Warranty

Except otherwise set between you and Magewell in advance in a written form, the free limited warranty service starts from the date on your proof of purchase. The proof can be: sales contract, formal sales receipt, invoice or delivery note. The earliest date of these proofs is the starting date of the free limited warranty. The period of free limited warranty goes as below:

- Pro Convert Family: two (2) years;
- The USB cable and power adapter provided as accessories: one (1) year;

How to get the limited warranty

- Please contact the Magewell support team by email (support@magewell.net) first, to determine whether your problem can only be solved by returning it to 1. Magewell for repair. Magewell might ask you to take photos of the front and back of the defective products.
- Magewell will issue an RMA letter to you if it is confirmed that you need to return the faulty product for further examination or repair. Please fill in the RMA with 2. necessary information as required.

If it is regular repair, you will be responsible for the shipping cost, duties and insurance cost (if applicable); if the product is DOA, Magewell will be responsible for the shipping cost.

- 3. If some components need to be replaced, Magewell will decide to repair, renovate or replace the components by itself. Magewell may use new or repaired component to repair the product. The repaired product can be expected to work normally and the performance to remain the same. Repaired products can work in a good working condition and at least function the same as the original unit. The original replaced component will become the property of Magewell and components which are replaced for the client will become his/her property.
- If the product is within warranty, Magewell will repair or replace the faulty units at its own discretion. In circumstances where the faulty unit is replaced by another 4. one, Magewell may use new, repaired or renovated units. The faulty unit will then become the property of Magewell while the replacement unit will become the property of the purchaser.
- If the warranty expires, Magewell will inform the purchaser whether the products can be repaired and the maintenance costs they need to pay. If purchasers 5.

decide to repair, Magewell will repair, renovate, or replace the components after receiving the maintenance costs. If purchasers give up repairing, Magewell will dispose of the faulty unit if the purchaser chooses that option.

- 6. The repaired or replaced product assumes 1) the remaining term of the Warranty of the replaced unit or faulty unit; 2) ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. The extended warranty is only valid for repaired/replaced components.
- 7. The period of service depends on the client's location (country and area) and the product.

To view the complete warranty policy, please visit www.magewell.com/quality-assurance.

Glossary and Abbreviations

Board Index

Board Index indicates the rotary switch number located in the Pro Convert. It helps users to mark and identify multiple devices

ECM

Ethernet Control Model (ECM) provides a virtual Ethernet link for mac users used on top of USB.

EDID

Extended Display Identification Data (EDID) is a metadata format for display devices to describe their capabilities to a video source.

Failover

Failover is used to provide a high degree of reliability. It switches to a standby NDI source channel upon the failure of the previously active source.

NDI®

NDI (Network Device Interface) is a standard developed by NewTek to transport video, audio & metadata over a local Ethernet network. Visit https://www.newtek.com/ndi/ for more information.

PoE

Power over Ethernet (PoE) is a networking feature defined by the IEEE 802.3af and 802.3at standards. PoE allows a single cable to provide both data connection and electric power to attached devices.

PTZ Camera

Pan-tilt-zoom (PTZ) cameras are those that are capable of remote control of direction (pan & tilt) and lens zoom.

QoS

Quality of service (QoS) is the description or measurement of the overall performance of a service. To quantitatively measure quality of service, several related aspects of the network service are often considered, such as packet loss, etc.

RNDIS

Remote Network Driver Interface Specification (RNDIS) is a Microsoft proprietary protocol used on top of USB. It provides a virtual Ethernet link to operating systems.

Tally

Tally lights comprise one or more signal-lamps on a professional video camera or monitor, to show when the device is on-air. A preview tally signal is typically green, while a program one is usually shown using the colour red.