

PC Care (Mac & PC)

Our Apple Authorized and A+ Certified Technicians will perform installation and configuration of up to two pieces of productivity or antivirus software. In addition, we will perform operating system and software updates and upgrades-necessary to optimize peak system performance.

\$29.99

Data Migration

B&H provides transfer of data files from one computer system to another or to an external device such as a hard drive, a flash drive, a DVD or CD (NO applications transferred).

\$59.99

Data Recovery/Backup*

Recovery and backup of data to an external device - hard drive, flash drive, DVD, or CD discs (if data is retrievable). If data is unretrievable, an attempt fee of \$19.99 will be charged. \$60.00 will be refunded.

\$79.99

System Restore

Erase, format, and restore the hard drive (with restore discs provided by the customer) to the original purchased state. NOTE: ALL data will be lost (a Data Backup service may apply).

\$79.99

Parallels Setup (Mac Only)

Complete installation and configuration of Parallels application and Windows OS install (customer must provide Parallels application and Windows discs).

\$89.99

Component Install

Installation of system memory (RAM) or a common single hardware component (PCI, PCIe, PCMCIA, ExpressCard34/54 I/O cards) on any Desktop or Notebook system. Audio and video capture cards available at an additional cost.

\$39.99

*The Basic Recovery option only covers a basic, software approach to recovering data from various storage media – hard disk drives, optical discs, floppy disks, Zip discs, memory cards, and thumb drives. Any of the listed media requiring a more complex recovery method (beyond software) is NOT currently handled by B&H.

Prices are subject to change. Many services are available for walk-up customers only.

Diagnostics (Only)

Troubleshoot the hardware and software of the computer system to identify the root of the problem. Once the system has been correctly diagnosed, we will suggest the proper solution (additional services + hardware / software purchase) to address the issue.

\$49.99

Diagnostics & Labor

Troubleshoot, diagnose, and repair any hardware- or software-related problems. Hardware and software needed to address the issue are purchased separately (labor & diagnostics ONLY).

\$99.99

Antivirus & Spyware Removal

Scan, detect, and remove any malicious virus, spyware, and adware residing inside the computer system. An array of removal tools and programs will be used to perform these tasks and restore the system to a healthy state in no time. NOTE: Severely infected data can not always be salvaged, and may need to be deleted to fully revive the system. Our specialist will advise before proceeding.

\$99.99

Boot Camp Setup (Mac Only)

Installation and configuration of Boot Camp and Windows XP or Windows 7 setup (customer must provide retail copy of Windows discs).

\$89.99

MacBook Pro HDD Install

Installation of a 2.5" SATA hard disk drive on an Apple MacBook Pro laptop system. Installation of Mac OS X on the newly installed hard drive is NOT included. Please ask for "System Restore" if Mac OS X installation is desired.

\$59.99